

Job Description

Position: Video Surveillance Monitoring Analyst

Location: The Woodlands, TX.

About Us

As an energy service company, Noralta Technologies LLC provides a combination of patented technology and service that supports oil and gas producers in North America. We aim to fully understand the goals and obstacles our clients face, and continually innovate ways to help them improve their performance becoming outstanding partners to our clients, constantly evolving new technologies and services, and sharing in their successes.

With a 28-year successful history, the company continues to grow. Noralta strives to create an atmosphere and culture that embraces work/life balance, an understanding of what our employees require to be successful and where hard work and commitment is rewarded with advancement opportunities. Our employees take pride in the work that they do and the company that they work for. The **Control Center Video Surveillance Monitoring Analyst** will join an established team of professionals who are respected for dedication and loyalty.

What our work looks like

Noralta Technologies continuously pursues opportunities to grow our client base. We are seeking a **Video Surveillance Monitoring Analyst** who would be tasked with the following additional duties / responsibilities in support of both expanding and assisting Noralta's customers.

Responsibilities:

- View and monitor remote video surveillance and thermal cameras for problems on sites.
- Out-bound calls to all clients – notification of issues, trouble shooting on service, etc. (can involve after-hours call outs).
- Continual communication with our technical staff and clients located in the field, providing major facility and single well monitoring for the client sites that Noralta monitors.
- Alarm Management, response to and providing solutions to the client.
- Technical help and troubleshooting using a calm, multi-tasking approach.
- Focus on improving techniques and efficiencies with implementation of technology.

Qualifications

- **Exceptional communication skills (both written and oral) in English, this skill is a must have.**
- Preference given to those with post-secondary education (or equivalent experience), preferably in a Petroleum-related field allowing an understanding of the technology and sites being monitored.
- 2 or more years of remote video surveillance monitoring experience.
- Previous oilfield operating experience as well as SCADA experience would be considered assets.
- Computer hardware/software competency, including Microsoft Office Suite
- Network, programming, database administration and other technological knowledge would be considered an asset.
- Strong analytical, organizational, and interpersonal skills with the ability to work in a fast-paced, team environment.
- Reliable, positive, and self-motivated, displaying strong customer service aptitude.

Personal qualities

- Proud of the work that you do
- Go the extra mile to finish what you start.
- Openly share your ideas
- Clear respect and support for the complimentary trades
- Ability to see around the corner – taking a safe approach in everything that you do.

Additional details

- This is an entry level position with a starting wage commensurate with experience.
- Health insurance stipend in lieu of health insurance plan.
- This position follows a 7 days on / 7 days off schedule, 12 hours per day and night shift.
- **This position is in The Woodlands, TX. Applicants will be responsible for their own transportation to the Control Center.**

Please Note:

The position of Control Center Video Surveillance Monitoring Analyst is a safety sensitive position. For your safety and the safety of everyone around you, the following will be required:

- Pre-employment Drug and Alcohol testing
- Criminal Background Check

We would like to thank all applicants for their interest in Noralta, however only successful applicants will be contacted.

Apply online on our website at www.noralta.com or email your resume to humanresources@noralta.com

